

'TECHNICAL BULLETIN'

BLEACH

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Bleach

Please read this entire technical bulletin carefully prior to starting any carpet cleaning process.

Failure to comply with these instructions may void specific product warranties!

Bleach is a highly alkaline based 'harsh' chemical, and it is considered in the floor covering industry worldwide as a substance that can cause permanent and irreversible damage to carpet floor coverings.

We Do Not advocate the use of Bleach as a 'general use' cleaner for the following key reasons;

- 1) It can negatively impact and degrade the face fibre of certain carpets.
- 2) It can permanently stain many types of carpet fibre.
- 3) It can degrade &/or destroy carpet backings.
- 4) It is treated by many OH & S standards as a chemical/cleaner to avoid.

Whilst some carpet fibres when exposed to Bleach resist permanent colour change, most carpet cleaning is performed by people that are unfamiliar with the 'exact' makeup of the product they are cleaning and therefore risk permanent damage if Bleach is used.

We Do Not recommend the use of Bleach in our published cleaning instructions.

When 'any' carpet is exposed to Bleach, it should be thoroughly rinsed and removed immediately.

Carpet is a 'textile' and Northstate considers Bleach as a highly alkaline based 'harsh' chemical that is a potential staining agent, and it can cause permanent and irreversible damage to various components of a carpet floor covering.

If Bleach is ever used as a means to assist with the removal of certain types of spillages &/or soiling, it **MUST** be used with extreme care, under highly controlled conditions, and by a highly trained and knowledgeable professional carpet cleaner.

Northstate supplies a wide variety of carpet floor coverings. Bleach is specifically 'excluded' from certain warranties on some products. Please refer to the product's applicable full text Warranty documentation for specific details.